

-NewYork-Presbyterian



Instructional Guide

Appointments at your own pace and from any place.

To access your scheduled Video Visit, you will need:

- Your Weill Cornell Connect account
 username and password
- To download the Weill Cornell Medicine app to your device from Google Play for Androids and the App Store for iPhones and iPads. If you already have the app, please be sure to run and update it to avoid technical difficulties

Step 2: Select

Visit Appointment

Click on your upcoming video visit appointment

Your Video

- Smartphone or tablet with a secure network
- Well-lit, quiet, and private space

Step 1: Log into the Weill Cornell Medicine App using your Connect Account

15 minutes before your scheduled Video Visit, log into the Weill Cornell Medicine app and click "Appointments."



2:32 Appointments NEXT 7 DAYS MAR Video Visit Follow Up 265 Thursday, March 28, 2020 2020 Join by 2:50 PM Starts at 3:00 PM Starts at 3:00 PM Starts at 3:00 PM Cancel PAST You have no past appointments

Step 3: You will need to complete eCheck-In prior to your video visit

Review and sign the Video Visit Consent.

| 2:32 | 🗢 💷 | 2:32 | |
|--|---------------------|-------------------------------------|---------------------------|
| Appointments | 0 | | eCheck-In Finish Later |
| Video Visit Follow Thursday, March 26, 2020 | | Sign D | locuments |
| joining this video visit. Join by 2:50 PM Starts at 3:00 PM 20 minutes Cancel Appt | Add to Calendar | Please review and add documents. | |
| Wait Get n becoi You must complete eCheck-In ber joining this video visit. | On List | Video Visit Con | AND SIGN |
| Paul Go to eCheck-In GET Not Now |) | | pleted, documents will be |
| eCheck-In Save time at your appointment by updating some of your information | E / Begin | | JBMIT |
| now. Review Instructions Hi Jane! You have been scheduled for a Video step by step instructions please visit BEGIN VISIT Loweling the Weil Come! Medic | ido | FINIS | H LATER |

Step 4: Begin the Video Visit

Click the "Begin Visit" button at the bottom of the screen. This will activate the camera on your device so that your providers can see you.



Step 5: End the Video Visit

To end the video visit, end the call and log out of the app. Your physician will update any visit notes and prescription information through your Weill Cornell Connect account.

For FAQs and a complete list of practices currently offering Video Visits, go to weillcornell.org/video-visits